

**City Council**

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**City of Sebastopol**

Dear Sebastopol Water Customer,

You are invited to save water and money with the City of Sebastopol's new Water Upgrades \$ave program.

It's simple to participate — enroll and schedule a free home assessment to select the water efficiency upgrades that make the most sense for your home. We install the upgrades with little-to-no upfront cost, and you pay a fixed on-bill charge that is lower than the estimated savings — so you begin saving right away.

Here's how the program works:

- Enroll online or by phone.
- Our expert will contact you to schedule an appointment for a free home assessment.
- While at your home, our expert will identify and discuss with you the water efficiency upgrades you can benefit from! These can include high-efficiency toilets, showerheads, and sink aerators.
- If you elect to have the work done, a Program Contractor of your choice will install the selected upgrades at a time convenient for you.
- Our team works with the Program Contractor to remotely inspect every job to ensure it meets our quality standards.
- Once we approve the job, we pay the Program Contractor!
- The City of Sebastopol will recover costs through a fixed on-bill charge on your water bill that is significantly less than the estimated average monthly savings.
- If you move, the next resident continues to enjoy the savings and pays the charge until cost recovery is complete.

Our Water Upgrades \$ave team will assist you through the entire process. To enroll or learn more, visit Water Upgrades \$ave | BayREN or call (Toll-free) 1.877.846.8795.

Regards,

The City of Sebastopol