



# Be On Alert For Scams

December 2019



## Email or Online

**PG&E will never email you to request personal or financial account information.** Safely conduct online transactions by logging into your account at [pge.com](http://pge.com).



## Call or Text

**PG&E will never ask for your bank account numbers or gift cards over the phone, or through a text message.** Never respond to high-pressure tactics threatening to turn off power.



## PG&E Personnel at Your Business

**Always ask for identification before allowing anyone inside your business.** PG&E employees or contractors will always have a PG&E identification card. Call your local law enforcement immediately if you feel uncomfortable or threatened, then alert PG&E.

## Take Action Against Scams

We take your personal and online security very seriously. If you ever doubt the validity of an email, call, text or visit from PG&E, call **1-800-743-5000**.